

September 5, 2013
Jeff Derouen
Public Service Commission
211 Sower Boulevard
PO Box 615
Frankfort, KY 40602
Case # 2013-00307

Dear Mr. Derouen,

I am sending this letter to you in regards to the notice I received from Joann Estates Utilities, Inc planning to have a sewer rate increase of 78%. The case number is 2013-00307. I am protesting this increase of a flat fee of \$35.00. I believe this rate should be based on usage not a flat fee. Not too long ago it increased from \$17 to the current rate of \$19.66 which is also a flat fee,

I called Joann Utilities and was told that either the Commissioner or the Governor was asking for the increase. I then called the Office in Frankfort and a kind lady told me that was not the case. They ask for the increase and you oversee the request. I believe I was told incorrect information so that I would not try to protest the increase.

I am a single person with very little water usage. Under this new proposal I would pay over double for my sewer fee than I do for my monthly water usage. I pay as a single home owner with a single income as much as a family of four with dual income residing right next door to me. I hope you can understand why I believe this is greatly unfair and the rate should be based on usage.

Also, speaking of incomes, I am employed by a contractor at the USEC plant and my lay off date is October 9, 2013. I am trying to get all of my debts decreased as much as possible not add to them. I cannot absorb a 78% increase on unemployment the same as a couple with dual incomes. Across the street from my home is an elderly couple that is living on a fixed income and several in the neighborhood but will not take the time or have the means to send in a protest letter. So I speak on behalf of myself and my neighbors please deny this increase and place it on a usage basis.

Best regards, Ivesti Campbell

Teresa K. Campbell 3440 Sierra Drive

West Paducah, KY 42086

(270) 559-8790

teresa_campbell24 @yahoo.com

NOTICE

Joann Estates Utilities, Inc. has filed an application with the Public Service Commission proposing to increase its monthly sewer rate from \$19.66 to \$35.00, an increase of 78%. Joann Estates believes it could justify an even greater increase, but is proposing the increase to \$35 to reduce the burden upon it customers. In addition, Joann Estates believes the proposed \$35 rate would still be lower than the average rate charged by similar sewer utilities in Kentucky. The proposed increase is necessary to provide adequate sewer service and to fully comply with existing and new environmental requirements. The proposed effective date of the change is <u>September 16, 2013</u>.

Monthly Rate:

<u>Current</u> Flat Rate	\$19.66	<u>Proposed</u> Flat Rate	\$35.00
MONTHLY USAGE	MONTHLY BILL AT CURRENT RATE	MONTHLY BILL AT PROPOSED RATE	PERCENT INCREASE
ALL USAGE	\$19.66	\$35.00	78%

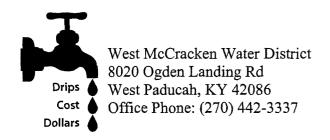
* Publie Service Commission Jeff 502-564-3940 Derouen

The rates contained in this notice are the rates proposed by Joann Estates Utilities, Inc.. However, the Public Service Commission may order rates to be charged that are higher or lower than the rates proposed in this notice.

Any corporation, association, body politic, or person may request leave to intervene, by motion within thirty (30) days after notice of the proposed rate change is given. A motion to intervene shall be in writing, shall be submitted to the Executive Director, Public Service Commission, 211 Sower Boulevard, Post Office Box 615, Frankfort, KY 40602, and shall set forth the grounds for the motion, including the status and interest of the party movant. Copies of the application may be obtained at no charge from the utility office at Joann Estates Utilities, Inc., 6500 Old Highway 60 West, Paducah, KY 42001. Also, the application and all documents filed with the Public Service Commission may be viewed and downloaded at the Public Service Commission's website at http://psc.ky.gov/. Upon request from an intervenor, the utility shall furnish to the intervenor a copy of the application and supporting documents.

Joann Estates Utilities, Inc.

2013 - 307



ACCOUNT #	0003-	00410-002
Amount Due On or Before	09/15/2013	\$33.08
Save This	İ	\$1.30
Amount Due After Due I	Date	\$34.38

This bill is due and payable. Failure to receive bill does not relieve the customer of any payment, obligations and applicable charges.

West McCracken Water District 8020 Ogden Landing Rd West Paducah, KY 42086

RETURN THIS PORTION WITH PAYMENT

TERESA CAMPBELL 3440 SIERRA DR WEST PADUCAH KY 42086

West McCracken Water District 8020 Ogden Landing Rd West Paducah, KY 42086

Office Phone: (270) 442-3337

RETAIN THIS SECTION FOR YOUR RECORDS

ACCOUNT SERVICE ADDRESS ACCOUNT NAME 0003-00410-002 TERESA CAMPBELL 3440 SIERRA DR SERVICE DESCRIPTION READING DATES PREVIOUS USAGE CHARGES METER PRESENT 07/25 08/15 540890 542090 1200 W1 Water 96636631 \$13.03 X1 Sewer \$19.66 LT Local Tax \$0.39 03-410-2 In An Emergency, Please Call (270) 442-3337 And You Will Be Given The Number

In An Emergency, Please Call (270) 442-3337 And You Will Be Given The Number Of The Person On Call.

Office Phone: (270) 442-3337

Amount due on or before 09/15/2013	\$33.08
Save This	\$1.30
Amount Due After Due Date	\$34.38

C	OMPA	RISONS	
Period	Days	Total Usage	Daily Avg
Current Billing Period	22	1200	54.545
revious Billing Period	41	2730	66.585
ame Period Last Year	35	2200	62.857

If using an online payment center to pay your water bill, remember these centers mail us a check on your behalf. It can take 7 to 10 days after you authorize the payment for the check to arrive. This can result in late payments.